

Going Mobile – DivDat Bill Payment App Leveling the Paying Field™

Looking for a way to balance customer needs for multichannel bill payment options while also reducing your costs?

Now there's a way – go mobile. With DivDat's new mobile app your customers will have a flexible and simple bill payment option that also allows your customer service team to focus on other important tasks.

Our new mobile app is available via your favorite App Store on both Apple iOS and Android phone platforms, and offers a simple, easy to use bill paying approach, improving customer satisfaction and reducing your costs.

Mobile payment options are safe and secure and guided by strict financial regulations that protect both you and your customers.

The DivDat app is also what's known as "multi-biller," allowing for more than one bill payment stream to be set up.

By using the DivDat app, individuals can make payments from virtually anywhere with a credit card, debit card or personal check, either by entering the information through a text interface or by using the mobile camera to capture the necessary information from the card or check.

Developing a Digital Connection Through Our App

Like most apps, downloading the "free" DivDat app takes just minutes and your customers are ready to get started setting up their account, inputting needed information and scanning any credit cards or checks they wish to use for bill payment.

Your customers are provided with a receipt within the app itself, by email or with a text message.

Using our app will allow customers to access current and historical payment information, review upcoming payment schedules and will even connect them to the DivDat Kiosk Network if they wish to directly access one of our kiosks.

With the app, your services team will utilize a highly standardized, fast and simple payment workflow that includes numerous options to find customer accounts, post payment information and receive real time transaction details. Your team will have access to daily files and payment summaries by email to stay closely connected to the bill paying process.

